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RESHIPPING SCAM RECOVERY - VICTIM CHECKLIST

You landed a sweet work from home job that involves receiving packages at your home, opening them to inspect the condition of the contents, photographing the merchandise, logging the information into a dashboard, printing out a prepaid shipping label, and reshipping the package to the recipient.

The reality is, you have been receiving stolen merchandise and all the scammers have made sure that all the evidence points to you as being the mastermind behind the whole thing.

You will not be paid for your work, but that's the small part of your problem.

It's very likely that you will have the police show up at your home, search warrant in hand, looking for the goods YOU stole – at least that's what the evidence is telling them.

HERE ARE SOME STEPS YOU SHOULD TAKE TO HELP MINIMIZE THE FALLOUT AND PROTECT YOURSELF

1. REFUSE ALL FUTURE PACKAGES

- Do not accept delivery or, if the package is delivered, return it unopened to the sender.
- If you send it back, be sure to keep a copy of the shipping receipt, tracking number, etc.
 - It's a good idea to call the company that shipped the package to you, explain that the package was sent to you by a scammer, and let them know the package is being shipped back.
 - Ask if they can issue a return shipping label or number. If they don't ship it back at your own expense – you do NOT want to have it at your location.

2. DON'T TELL THE SCAMMERS YOU KNOW IT'S A SCAM!!!!

Tipping them off will lead to them blocking you from the dashboard and you NEED access to the dashboard to prove your innocence.

While you still have access to the dashboard, **MAKE COPIES OF EVERYTHING!!!!**

- All communications with the scammer (email, chat, messages through the dashboard, etc.)
- All pre-paid shipping labels
- The dashboard ledger with details of incoming packages, contents, shipper, seller, etc.
- If you have packing slips from the original shipment(s), photos of the merchandise, etc. keep and copy those as well.

PRINT IT OUT EVEN THOUGH IT'S ON YOUR COMPUTER!! If a search warrant is issued, your computer will be among the items **CONFISCATED** as part of the investigation.

3. CREATE AT LEAST 4 FOLDERS AND PUT A FULL SET OF THE COPIES IN TO EACH

- one for you
- one for the State Police
- one for any other authorities that may become involved
- one for a trusted family member or friend to have on hand just in case yours is misplaced or confiscated

4. GO TO THE POLICE BEFORE THEY COME TO YOU

Eventually, the credit card companies through which the items were purchased, and the merchants who shipped them will contact the authorities. You

You should **REPORT THE CRIME BEFORE THE CREDIT CARD COMPANIES AND STORES DO!!**

- Go to the nearest STATE POLICE station (not town/city/local police) and report that you are a victim of a scam.
- This is where you will give them a COMPLETE FILE mentioned above, and briefly explain the scam.
 - **NOTE:** This scam can be difficult to explain – it’s so complex that it can sound like you’re “making it up.” If the officer you are speaking with doesn’t fully understand, you can show them this 3-minute video: <https://youtu.be/SBEfvB3q90s>
- **DOCUMENT YOUR VISIT TO THE POLICE FOR YOUR RECORDS:** While you are there, get the **NAME** of the officer you speak with, their **BADGE NUMBER**, and the **DATE** and **TIME** you spoke with them.

Understand that they may not be able to do anything for you at this time, but this will be important if/when they are contacted by a store or credit card company stating that you have committed a crime.

They will still have to investigate, but the fact that you self-reported will help you in the long run.

5. PROTECT YOUR MONEY & IDENTITY

In most cases, depending on what information you provided to the scammers, they may have a copy of your **DRIVER’S LICENSE, SOCIAL SECURITY NUMBER, BANK ACCOUNT NUMBER, PAYPAL ACCOUNT INFORMATION** or other details.

With the right combination of information, scammers can open credit card accounts in your name, try to set up fake PayPal accounts, access your bank account, and cause other financial trouble.

This information can also be sold on the dark web.

If you have concerns about this:

- Notify your bank to alert them to be on the lookout for any unusual activity and/or, ask them to assign you a new account number.

- Visit the Social Security Administration website to find out what you can do about possible identity theft: <https://www.ssa.gov/pubs/EN-05-10064.pdf>
- Contact one of the three major credit-reporting agencies — Equifax, TransUnion, or Experian — to place a fraud alert on your credit file.
 - To speak to Equifax, call 1-888-766-0008 or [visit this Web page](#).
 - To contact Experian, call 1-888-397-3742 or [go here](#).
 - For TransUnion, the phone number is 1-800-680-7289 or you can [go here](#).
- The agency you place a fraud alert with will contact the other two. Renew the fraud alert every 90 days (it's free to do so) until you're satisfied the matter has been settled; it could take years.

6. If the police do show up at your home, DON'T BE DIFFICULT.

REMEMBER, they have hard evidence that **YOU DID RECEIVE STOLEN GOODS**. Every package was sent to your address, so you are the only person who is on their radar. They are not trying to set you up; they are following the paper trail.

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